



WELCOME TO CANCER CONNECT VOLUNTEERING

Providing free transport to cancer treatment
across County Cork since 2011.

Thank you for considering the role of
Cancer Connect Volunteer Driver

Every journey you make helps someone
access life-saving cancer treatment while
providing re-assurance, dignity and support
at what can be one of the most difficult times
in their life.

By giving just a small amount of your time
each month, you will become part of a
community of volunteers making a genuine
difference across County Cork.

Call us on 021-2038525
to find out more

VOLUNTEERING AT A GLANCE

-  Approximately one journey each month
-  Use your own car or a Cancer Connect vehicle
-  Mileage contribution available
-  No previous volunteering experience required

OUR IMPACT


70,000+
Passenger
journeys
completed


600+
Volunteer
drivers


Established
2011


**Free &
Confidential**
Door-to-door
transport

YOUR ROLE AS A VOLUNTEER

Information for volunteer drivers

Your Driving Role

Radiotherapy Routes

Radiotherapy treatments occur daily, occasionally for up to 7 weeks. Drivers are part of a dedicated route team and receive their annual rota in advance. Using an 8-seater Cancer Connect vehicle, you collect several passengers along a set route before travelling to CUH and/or Bon Secours Hospital.

Individual Appointments

The office contacts drivers when journeys are available. You will normally be offered one journey each month, with one week's notice where possible. Once accepted, you contact the passenger to confirm collection arrangements. You may use your own vehicle or a Cancer Connect vehicle.

Expectations

As a volunteer driver, you'll play an important role in supporting people during a difficult time. We ask that you treat every passenger with kindness, dignity and respect, always maintaining their privacy and confidentiality. Please drive safely, be punctual and reliable, maintain professional boundaries, and let us know straight away if you have any concerns or if an incident occurs during a journey.

Referees

Please provide the names and contact details of two referees who are not related to you and who have known you for at least two years.

Your referees should be people who are happy to provide you with a character reference. Please provide their direct contact details rather than the general contact details of a company or organisation.

Please note that both referees will be contacted as part of the volunteer application process, and both references will be checked.

We carefully consider every application; however, submitting an application does not guarantee appointment, and Cancer Connect reserves the right to decline an application following its recruitment and suitability assessment process.

Why Volunteer?

A cancer diagnosis affects every aspect of a person's life, and travelling to hospital can add stress for patients and their families.

By volunteering with Cancer Connect, you help remove that burden, ensuring passengers can attend their appointments safely, comfortably and on time.

Your time, kindness and reliability make a real difference to patients, their families and our wider community.

Confidentiality

All information about passengers is strictly confidential. Drivers do not discuss passengers, their appointments or any information relating to them with anyone outside of Cancer Connect. Information is stored securely and managed in accordance with GDPR and data protection legislation.

Many of our volunteers have personal experience of cancer. To support your wellbeing, we recommend waiting at least 12 months after a cancer diagnosis, treatment or bereavement before applying.



WILL I DRIVE MY OWN CAR?

You may choose to use either your own vehicle or a Cancer Connect vehicle. Our vehicles are based in Bantry, Castletownbere, Kanturk, Mitchelstown, Skibbereen and Youghal and are subject to availability.

WILL I RECEIVE A CONTRIBUTION TOWARDS MY EXPENSES?

Yes. Drivers who use their own vehicle receive a flat rate contribution towards fuel and other journey related expenses.

DO I NEED A SPECIAL DRIVERS LICENCE?

No. A standard Category B driving licence is all that is required. Cancer Connect's fleet consists of cars and 8-seater vehicles, both of which can be driven on a Category B licence.

HOW OFTEN WILL I BE ASKED TO DRIVE?

We generally ask volunteer drivers to be available for approximately one journey a month. Depending on demand and your availability. You may drive more or less frequently if you wish.

HOW MUCH NOTICE WILL I RECEIVE FOR A JOURNEY?

Wherever possible, you will receive around one week's notice. Occasionally hospitals do issue appointments at short notice and we may contact you to see if you are available.

WILL I NEED TO ASSIST THE PASSENGER?

Your role is to transport only. If a passenger requires assistance, they are encouraged to bring a family or friend. Passengers who require wheelchair accessible transport are accommodated separately using accessible vehicles with appropriately trained drivers.

DO I NEED FIRST AID TRAINING?

No. The volunteer driver role is focused on providing safe and reliable transport and first aid training is not required.

DO I NEED TO ACCOMPANY THE PASSENGER INTO THE HOSPITAL?

No. You will drop the passenger at the hospital entrance and collect them again from the agreed collection point once their appointment has finished.

WHAT HAPPENS IF A PASSENGER'S APPOINTMENT RUNS LATE?

Hospital appointments can sometimes be delayed. We ask drivers to allow for some flexibility. If a significant delay creates difficulties, please contact the Cancer Connect office, and we will make alternative arrangements if necessary.

WHY DO I NEED TO NOTIFY MY INSURER IF I USE MY OWN CAR?

Most private motor insurance policies cover Social, Domestic and Pleasure use only. Although volunteering for Cancer Connect is not considered business use, some insurers regard it as non indemnified use of your vehicle. Informing your insurer ensures your policy remains valid and avoids any issues should you need to make a claim.

HOW AM I INSURED IF I DRIVE A CANCER CONNECT VEHICLE?

All Cancer Connect vehicles are covered under the organisation's motor fleet insurance policy.

WHERE DO I PARK IN CORK?

Cancer Connect has free parking at several hospitals and designated parking locations in Cork. Full parking details will be provided before your journey.

**FREQUENTLY
ASKED
QUESTIONS**



**Connecting communities
to vital cancer treatment**



PERSONAL INFORMATION

Full Name:

Date of Birth: / /

Phone: Email:

Address:

Eircode:

EMERGENCY CONTACT

Name:

Relationship:

Phone:

AVAILABILITY

What days are you available for driving? (Tick all that apply)

☐ Monday ☐ Tuesday ☐ Wednesday ☐ Thursday ☐ Friday ☐ Weekends

How many days of the month are you available for?

REFEREES

Name:	Name:
Relationship:	Relationship:
Phone:	Phone:
Address:	Address:

ADDITIONAL INFORMATION

WHY DO YOU WISH TO BECOME A VOLUNTEER DRIVER FOR CANCER CONNECT?

ARE YOU VOLUNTEERING FOR ANY OTHER ORGANISATION?

PREVIOUS/CURRENT EMPLOYMENT

DRIVING PREFERENCE

Please tick the box

- ☐ I am happy to drive my own vehicle
- ☐ I would prefer to use a Cancer Connect vehicle
- ☐ I can do either option

DID YOU KNOW?

Our vehicles are based in Bantry, Castletownbere, Kanturk, Mitchelstown, Skibbereen and Youghal and are subject to availability.

Do you have a full clean driver licence?

Please tick the box

- ☐ Yes ☐ No

If no, please provide details:

Please tick the correct box, regarding the road worthiness of your vehicle if you intend to use your own for volunteer driving?

Is your Tax up to date?

- ☐ Yes ☐ No

Are you fully insured to drive your vehicle?

- ☐ Yes ☐ No

Is your NCT up to date?

- ☐ Yes ☐ No

Are your tax, insurance and NCT discs visible on your windscreen?

- ☐ Yes ☐ No

HAVE YOU EVER BEEN CHARGED OR CONVICTED OF A CRIMINAL OFFENCE IN IRELAND OR ANY OTHER COUNTRY?

- ☐ Yes
☐ No

HAVE YOU EVER BEEN THE SUBJECT OF AN ALLEGATION OR INVESTIGATION IN THIS OR ANY OTHER JURISDICTION ARISING FROM A COMPLAINT OR ALLEGATION OF ABUSE OF A CHILD OR OTHER VULNERABLE PERSON?

- ☐ Yes
☐ No

IS THERE ANYTHING ELSE YOU WOULD LIKE US TO KNOW?

APPLICATION CHECKLIST

- ☐ Include a copy of your driver licence (front and back).
- ☐ Include one additional form of photo ID.
- ☐ Provide contact details of two referees.
- ☐ Return all documents to the Cancer Connect office.

DECLARATION

- I consent to Cancer Connect processing and storing my information under GDPR.
- I understand that I will be transporting vulnerable adults and agree to follow Cancer Connect's safeguarding, confidentiality and professional boundaries policies.
- I confirm that I am medically fit to drive and I hold a valid driving licence.
- It is my responsibility to ensure that my motor tax is up to date, that I am fully insured to drive my vehicle, that my NCT is up to date, and that my tax, insurance and NCT discs are all visible on the windscreen. (This may be checked from time to time)
- I understand that submitting an application does not guarantee appointment, and Cancer Connect reserves the right to decline an application following its recruitment and suitability assessment process.
- I am willing to provide evidence that my insurance covers volunteer driving of passengers if required.

I confirm that the above information is accurate and true and any incorrect information will result in a review of the application process.

Signed:

Date:

WHAT HAPPENS NEXT?

- We will arrange a short telephone interview.
- Your references will be contacted.
- We will provide information on the insurance requirements for volunteer driving.
- Once approved, we will welcome you to the team and answer any questions that you might have.
- When a suitable journey becomes available, we'll contact you and guide you through your first trip.

